THE KEY TO CITIZENSHIP: participation, self-determination, freedom of choice and support through personal budgeting

Diaconia University of Applied Sciences, Finland Terhi Laine, Director of Innovations, D.Soc.Sc. 27.3.2017



#### Diaconia University of Applied Sciences operates nation-wide in Finland

- A nation-wide network of five campuses.
- Helsinki (1700)
- Oulu (250)
- Pieksämäki (400)
- Pori (300)
- Turku (300)
- In total 3000 students and 240 staff





# Research, Development and Innovation at Diak

- The aim is to produce innovations to deal with current phenomena for the benefit of the society
- Ethical and smart solutions developed in co-creation with the end-users, students, public, private and third sector organization
- Over 50 projects annually, national and international funding instruments, 3 M€/year (Diak: annual turnover 25 M€)

### THE KEY TO CITIZENSHIP

- Key consepts: participation, self-determination, freedom of choice and support through personal budgeting
- The main target groups: adults who have started a family and become parents at an early age, and adults with families who have a stressful life situation and have a need for basic social and health care services.
- What happens, if the client could decide on the use of resources spent on services? What impact does this have on the client's well-being and on the other hand on the services?



# THE KEY TO CITIZENSHIP

- The project develops a new type of operational model that is based on the client's choice through personal budgeting.
- A client-centered and participatory working culture where the client is empowered and is also the expert in developing the services.



# THE KEY TO CITIZENSHIP

- The three-year project (1st June 2016 31st May 2019)
- to develop and pilot the PB model as a part of practical work with clients in several municipalities in Finland.
- The main coordinator is Metropolia UAS and the cooperating partners are Saimaa UAS, Diaconia UAS, and
- 20 municipalities or cities from the different part of Finland.
- Other co-operation partners: Finnish Foster Care Association, Kasvatus- ja perheneuvontaliitto, Suomen avohuollon toimijat Sulat ry, Helsinki Deaconess Institute and voluntary organisations.



•You are very warmly welcome to Diak and to the conference.

